COVID-19: Recommendations for 911 PSAPs

Risk Factors, Signs & Symptoms for COVID-19

I. Fever OR respiratory symptoms (cough, difficulty breathing), AND
II. Travel to China or other location with confirmed community transmission* OR close contact with a patient with known or suspected COVID-19 in the past 14 days before symptom onset.

Emergency Medical Dispatch Protocol for COVID19

Incoming call with the following complaints:

- Sick Person
- Respiratory illness
- Breathing problems and/or cough
- Fever

Ask the following questions:

1. Inquire about travel and direct exposure history.
   - In the last 14 days before symptoms onset, have you traveled from China or another area with confirmed community transmission*?
   - In the last 14 days before symptoms onset, have you come into close contact with a person that is under investigation or has had a positive confirmed test for COVID19 (coronavirus)?

   **YES** to either

2. Ask about signs and symptoms.
   - Do you have a fever that has been greater than 100.4° F?
   - Do you have symptoms of lower respiratory illness (cough or difficulty breathing)?

   **NO**

   **YES**

3. Provide information on possible PUI immediately to EMS personnel.
   - Alert responding EMS providers of potential for patient with possible exposure of COVID19 before on scene arrival.
   - Patients who meet criteria should be evaluated and transported as a PUI.
   - Contact local health department or Utah Department of Health with possible PUI.