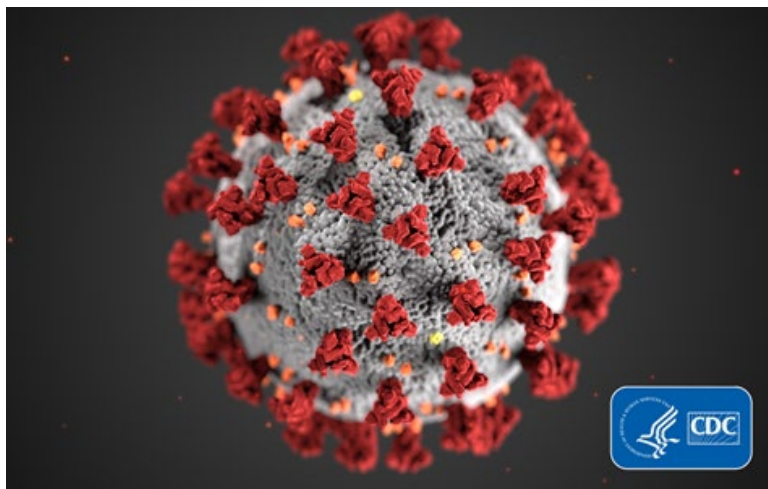


COVID-19: Recommendations for 911 PSAPs



Risk Factors, Signs & Symptoms for COVID-19

- I. Fever **OR** respiratory symptoms (cough, difficulty breathing), **AND**
- II. Travel to China or other location with confirmed community transmission* **OR** close contact with a patient with known or suspected COVID-19 in the past 14 days before symptom onset.

Emergency Medical Dispatch Protocol for COVID19



Incoming call with the following complaints:

- Sick Person
- Respiratory illness
- Breathing problems and/or cough
- Fever

Ask the following questions:

1. Inquire about travel and direct exposure history.

- In the last 14 days before symptoms onset, have you traveled from China or another area with confirmed community transmission*?
- In the last 14 days before symptoms onset, have you come into close contact with a person that is under investigation or has had a positive confirmed test for COVID19 (coronavirus)?

NO

If ALL responses are "NO", continue with standard EMD procedures.

YES to either

2. Ask about signs and symptoms.

- Do you have a fever that has been greater than 100.4° F ?
- Do you have symptoms of lower respiratory illness (cough or difficulty breathing)?

NO

If ALL responses are "NO", continue with standard EMD procedures.

YES

3. Provide information on possible PUI immediately to EMS personnel.

- Alert responding EMS providers of potential for patient with possible exposure of COVID19 before on scene arrival.
- Patients who meet criteria should be evaluated and transported as a PUI.
- Contact local health department or Utah Department of Health with possible PUI.